

# Breaking changes when upgrading to AXIS OS 12

If you or your customers are planning to upgrade to AXIS OS 12, it's important to follow the steps below to ensure a smooth transition. As this is a major update, not adhering to these instructions might lead to the removal of AXIS License Plate Verifier from the camera.

## In case you already installed AXIS OS 12

The first-time upgrade to AXIS OS 12 will result in the removal of AXIS License Plate Verifier version 2.8.4 or older from the camera. In case you already installed the update, a manual roll-back of AXIS OS to the previous version will restore the full configuration, including that of AXIS License Plate Verifier. When this is completed, please follow the below steps.

## How to upgrade to AXIS OS 12 when AXIS License Plate Verifier version 2.8.4 or older is installed

### Cameras on AXIS OS 11 (11.8-11.11)

1. Always make sure to perform a backup of AXIS License Plate Verifier, see [user manual](#) for more instructions
2. Upgrade AXIS License Plate Verifier to version 2.12.8 or later
3. Upgrade to AXIS OS 12

### Cameras on versions older than AXIS OS 11.8

1. Always make sure to perform a backup of AXIS License Plate Verifier, see [user manual](#) for more information
2. Upgrade the camera to AXIS OS 11.11
3. Upgrade AXIS License Plate Verifier to version 2.12.8 or later
4. Upgrade AXIS OS 12