

Product support and policy update

## **AXIS Surveillance Cards now required** for new installations in AXIS Companion

From June 27, 2024, third-party SD cards will no longer be supported for new setups, though existing installations remain unaffected.

Not all surveillance cards are created equal. <u>AXIS Surveillance Cards</u> are optimized specifically for surveillance, offering greater functionality and endurance compared to traditional SD cards.

These cards have a lifespan that matches the cameras they are used with, reducing maintenance costs, and ensuring greater cost-efficiency.

To guarantee maximum quality for every installation, AXIS Companion has exclusively supported AXIS Surveillance Cards for the past three years. Starting June 27, 2024, new installations using third-party SD cards will no longer be possible.

However, existing installations using third-party SD cards will continue to operate as usual after this date. **No current installations will be affected.**