

# Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Part nbr	Discontinued Product	Part nbr	Replacement Product
01840-001	AXIS Q8752-E Zoom 8.3 fps	03050-001	AXIS Q8752-E Mk II Zoom 8.3 fps
01841-001	AXIS Q8752-E Zoom 30 fps	03051-001	AXIS Q8752-E Mk II Zoom 30 fps
01839-001	AXIS Q8752-E 35 mm 8.3 fps	03052-001	AXIS Q8752-E Mk II 35 mm 8.3 fps
01838-001	AXIS Q8752-E 35 mm 30 fps	03053-001	AXIS Q8752-E Mk II 35 mm 30 fps

As of issuing this statement, stock replenishment for concerned products will be phased out.

- **Replacement products**

We are going to launch AXIS Q8752-E MkII during Q1 2025. This is a quality improved version of Q8752-E. Image performance and physical appearance is unchanged.

There is one important customer facing change: the new products will need a 56V Power Supply (the old uses 24V). The Power Supply will be ordered separately, as before.

- **No new orders for Q8752-E, move when possible to Q8752-E MkII**

Due to high demand and limited material availability, we will no longer be able to accept orders of the current Q8752-E.

Whenever possible, we should encourage customers to move existing orders on Q8752-E over to the improved Q8752-E MkII. Prices remain unchanged.

- **Discontinuation date**

- **Jan 24, 2025**

**Discontinuation date** is the planned final date that the product/s can be ordered from Axis.

Please note that an unforeseen increase in demand can cause products to be out of stock before the discontinuation date. Any excess stock after this date, can be available for purchase until stock runs out or by decision from product management.

Purchases shipped from Axis' Configurations and Logistics Center to the original purchaser after the discontinuation date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases after the discontinuation date at: [General Support Policy After Discontinuation Date](#)

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**Hardware and RMA service offered until**

- **Dec 31, 2031**

Axis will continue to give hardware and RMA service for 6 years after the discontinuation date. As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies. Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

- **Software support expires**
  - **Dec 31, 2033**

After this date Axis will not provide corrections for bugs or cybersecurity vulnerabilities. For more information on maintenance of software, please visit: [General Policy Guidelines For Discontinued Products](#)

Lund, Sweden, January 24, 2025

A handwritten signature in black ink, appearing to read "Magnus Lundegård". The signature is written in a cursive, flowing style.

Magnus Lundegård  
Global Product Manager, Axis Communications