

FAQ – Can be share externally.

AXIS Camera Station and Windows versions Installed in Axis Recorders

November 2024



1. Introduction

As of November 2024, Axis Network Video Recorders and Workstations are shipped with AXIS Camera Station 5 and Windows 10 IoT Enterprise LTSC 2021. With the recent release of AXIS Camera Station Pro and the availability of Windows 11 IoT Enterprise LTSC 2024, the products in production will be updated in the next few months.

This document outlines the steps that will be taken over the coming months to update AXIS Camera Station 5 to AXIS Camera Station Pro and Windows 10 to Windows 11 in production. After the production update, there will be a delay before the units reach the market.

2. AXIS Camera Station

Which version of AXIS Camera Station is pre-loaded on Axis Recorders today?

As of November 2024, Axis Recorders are produced with AXIS Camera Station 5.57. Customers can keep version 5 or upgrade to AXIS Camera Station Pro.

When will AXIS Recorders be delivered with AXIS Camera Station Pro?

We plan to start producing AXIS S2108 with AXIS Camera Station Pro around January 2024.

AXIS S12 Series and AXIS S93 Series production is expected to be updated with AXIS Camera Station Pro around January or February 2025.

AXIS S22 Series production will remain with AXIS Camera Station version 5 and Windows 10 IoT Enterprise LTSC 2021.

The replacement products, AXIS S22 Mk II, will be pre-loaded with AXIS Camera Station Pro and Windows 11 IoT Enterprise LTSC 2024 from launch, in December 2024.

Can I upgrade my Axis Recorder produced with AXIS Camera Station 5 to AXIS Camera Station Pro?

Yes, all active S-line products support AXIS Camera Station Pro.

However, please note that new features, such as the Axis Data Insights Dashboard and the combined use of System Health Monitoring, Smart Search 2, and other CPU/RAM-intensive functions, may increase the system load compared to previous versions.

Consequently, resource-intensive operator actions performed simultaneously, such as playback, scrubbing, and large split views, may appear slower than usual on systems with limited resources (e.g., 8 GB of RAM, Celeron, and older CPUs). Recordings will remain unaffected, as they always receive the highest priority.

Please read the [AXIS Camera Station Pro Hardware Guidelines](#) and system design recommendations before upgrading.

How can I upgrade my Axis Recorder from AXIS Camera Station 5 to AXIS Camera Station Pro?

For offline systems: Customers can download AXIS Camera Station Pro from axis.com and install it on the machine.

For online systems: The pre-loaded [AXIS Recorder Toolbox](#) application (from version 3.6.2) makes the selection easy. You can see the upgrade process in the [AXIS Camera Station Pro upgrade with AXIS Recorder Toolbox](#) video.

Can I use AXIS Camera Station 5 on an Axis Recorder that was produced with AXIS Camera Station Pro?

Yes, AXIS Camera Station Pro must be manually uninstalled from the control panel. AXIS Camera Station 5 can be downloaded from axis.com.

NOTE

Once an AXIS Camera Station Pro system has been onboarded to an organization (i.e. has been licensed), it is no longer possible to obtain AXIS Camera Station 5 licenses. In such cases, Axis Technical Services needs to be contacted.

In case AXIS Camera Station 5 is required, it is important to uninstall AXIS Camera Station Pro before the onboarding (licensing).

3. Windows 10/11

Which version of Windows is installed on Axis Recorders today?

As of November 2024, Windows 10 IoT Enterprise LTSC 2021 is installed on AXIS Camera Station Recording Servers and Workstations.

Different versions of Windows have been used in the past.

For more information regarding the different Windows version used in Axis products and their respective upgrade path, please refer to the document *Windows strategy for Axis Network Video Recorders*.

When will Axis Recorders be delivered with Windows 11?

Microsoft released Windows 11 IoT Enterprise LTSC 2024 to Windows device makers in late May 2024. Axis is working on making this new version available in most products. Please refer to the table in the summary section for an estimated production update.

4. General

When will the products with the updated AXIS Camera Station version and Windows OS be available in the market?

Keep in mind that updating production does not mean availability to end customers. After production, the products are shipped to Axis Configuration and Logistics Centers (CLCs), then to distributors, to resellers/system integrators and finally to end-customers. There can be a 1 to 6-month delay between the production date and when the product is delivered to the end customer.

Below is a typical example of the supply chain for an Axis Recorder.



5. Summary

Product	Configuration and estimated start of production	
	ACS 5.57 + Windows 10	ACS Pro + Windows 11
S2108	Current (June 2024)	Estimated January 2025
S22 Series	Current (June 2024)	-
S22 Mk II Series	-	December 2024
S12 Series	Current (June 2024)	February 2025
S93 Series	Current (June 2024)	February 2025

NOTE

Changes related to AXIS Camera Station Pro, Windows/Microsoft and production schedule may occur. This plan may be updated at any time.